

## HELPFUL INFORMATION TO KNOW FOR

### REPORTING GRAFFITI

- When reporting graffiti, provide as much detailed information as possible.
- Include **EXACT** address of private property, name of park, building, intersection, and/or nearby landmarks.
- Photos are an excellent tool for reporting graffiti. Photos can be emailed or uploaded by the mobile app or web page.
- Please provide your name and contact information for more details regarding graffiti. However, reports can remain anonymous.
- Reporting Graffiti to the Graffiti Program is not a police report.
- Please contact the Graffiti Hotline or Email with questions regarding reporting graffiti or the graffiti program.



### PRIVATE PROPERTY REMOVALS

- Private property owner **MUST** sign liability release prior to removal. No removals will be completed unless the release is received from owner.
- Only the effected area will be covered.
- A power washer, sandblaster or chemical solvents may be used.
- The paint used will not be matched in color. Private property owner can provide matching paint if desired.
- There is no cost to the private property owner for the removal or coverage.

A graphic for the City of Des Moines Graffiti Program. The background is white with numerous colorful paint splatters in shades of blue, pink, yellow, purple, orange, and grey. The text is centered and reads: "City of Des Moines" in a black sans-serif font, "Graffiti" in a large, black, cursive font, and "Program" in a black sans-serif font. In the bottom right corner, the contact information is listed: "Facilities Division", "Municipal Service Center", "1551 E MLK Jr. Pkwy", "Des Moines, IA 50317", and "515-248-6331".

City of Des Moines

# Graffiti

Program

Facilities Division  
Municipal Service Center  
1551 E MLK Jr. Pkwy  
Des Moines, IA 50317  
515-248-6331

The intent of the City of Des Moines Graffiti Program is to remove or cover graffiti that appears in our neighborhoods, City and other public property including the City Parks system, and upon permission of property owner, on private property.

Graffiti is the marking of public or private property without the consent of the owner. Private property includes places of business, houses, garages, fences and other buildings. Public property includes bridges, overpasses and underpasses, freeway walls on the non-DOT side, utility boxes and poles, trees, sidewalks, and park property.

Schools, the DOT, the Railroad System, Mid-American, DART Bus System, and private garbage removal businesses address graffiti issues on their property, including trash dumpsters. Graffiti removals only are removed on stationary locations. Construction trailers, temporary construction barricades, vehicles, and working construction sites, for example, are excluded. Removals are exterior only—removals are not done inside private property structures.

Not all areas of graffiti are accessible to the Graffiti removal team for removal. Removals over water, as well as buildings involving heights and other unsafe locations are reviewed and documented but are not always removed due to safety regulations and restrictions. Graffiti removals are performed as weather and temperatures allows, typically slowing in the winters months.

The City's graffiti program is administered by the Facilities Division, which coordinates the removal or coverage of graffiti and shares information with the Des Moines Police Department which tracks the locations and messages to monitor for possible gang activity. The Graffiti program relies on the eyes of police patrols, neighborhood organizations, and the public to report graffiti.

The Graffiti Program is only for locations within the city limits of Des Moines.



# Anyone Can Report Graffiti

There are several resources to report Graffiti

**GRAFFITI EMAIL** reportgraffiti@dmgov.org

**GRAFFITI HOTLINE** 515.248.6331

## CITY OF DES MOINES WEB PAGE

<https://www.dsm.city>

⇒ DEPARTMENTS

⇒ CITY MANAGER

⇒ GRAFFITI REMOVAL



**THE MOBILE AP MYDSMMOBILE**

## To Report Graffiti In Progress Call

# 911