HELPFUL INFORMATION TO KNOW FOR

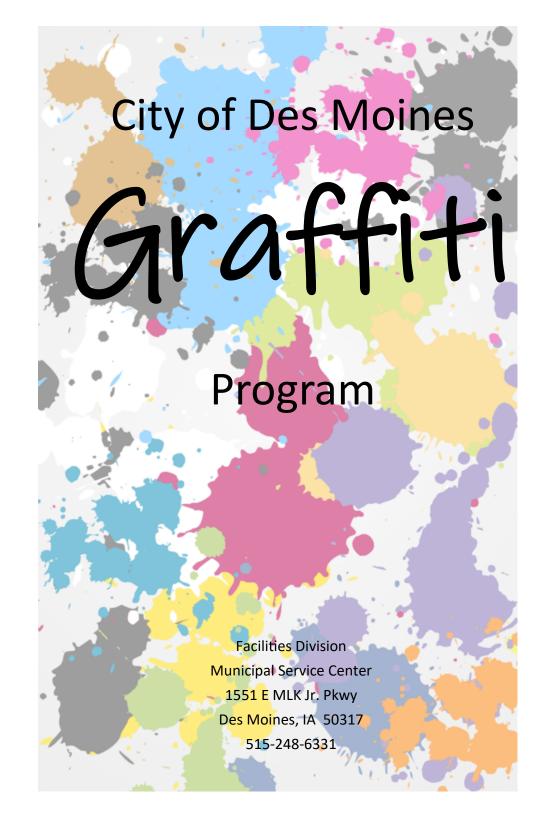
REPORTING GRAFFITI

- When reporting graffiti, provide as much detailed information as possible.
- Include **EXACT** address of private property, name of park, building, intersection, and/or nearby landmarks.
- Photos are an excellent tool for reporting graffiti. Photos can be emailed or uploaded by the mobile ap or web page.
- Please provide your name and contact information for more details regarding graffiti. However, reports can remain anonymous.
- Reporting Graffiti to the Graffiti Program is not a police report.
- Please contact the Graffiti Hotline or Email with questions regarding reporting graffiti or the graffiti program.



PRIVATE PROPERTY REMOVALS

- Private property owner MUST sign liability release prior to removal. No removals will be completed unless the release is received from owner.
- Only the effected area will be covered.
- A power washer, sandblaster or chemical solvents may be used.
- The paint used will not be matched in color. Private property owner can provide matching paint if desired.
- There is no cost to the private property owner for the removal or coverage.



The intent of the City of Des Moines Graffiti Program is to remove or cover graffiti that appears in our neighborhoods, City and other public property including the City Parks system, and upon permission of property owner, on private property.

Graffiti is the marking of public or private property without the consent of the owner. Private property includes places of business, houses, garages, fences and other buildings. Public property includes bridges, overpasses and underpasses, freeway walls on the non-DOT side, utility boxes and poles, trees, sidewalks, and park property.

Schools, the DOT, the Railroad System, Mid-American, DART Bus System, and private garbage removal businesses address graffiti issues on their property, including trash dumpsters. Graffiti removals only are removed on stationary locations. Construction trailers, temporary construction barricades, vehicles, and working construction sites, for example, are excluded. Removals are exterior only—removals are not done inside private property structures.

Not all areas of graffiti are accessible to the Graffiti removal team for removal. Removals over water, as well as buildings involving heights and other unsafe locations are reviewed and documented but are not always removed due to safety regulations and restrictions. Graffiti removals are performed as weather and temperatures allows, typically slowing in the winters months.

The City's graffiti program is administered by the Facilities Division, which coordinates the removal or coverage of graffiti and shares information with the Des Moines Police Department which tracks the locations and messages to monitor for possible gang activity. The Graffiti program relies on the eyes of police patrols, neighborhood organizations, and the public to report graffiti.

The Graffiti Program is only for locations within the city limits of Des Moines.

Anyone Can Report Graffiti

There are several resources to report Graffiti

GRAFFITI EMAIL reportgraffiti@dmgov.org

GRAFFITI HOTLINE 515.248.6331

CITY OF DES MOINES WEB PAGE

https://www.dsm.city

⇒ DEPARTMENTS

⇒ CITY MANAGER

⇒ GRAFFITI REMOVAL

REPORT GRAFFITI



To Report Graffiti In Progress Call
911